This self-administered online survey was conducted between the time it was sent out on the morning of 12/04/09 to 12/18/09 @11:59 pm, which began during the last week of classes and ended during finals week. It was sent via email by the Registrar/Enrollment Management Systems Group to a simple random sample of 5000 students reflecting the overall student population, by using their University of Arizona email accounts. The total number of student response was 374, giving a response rate of 7.5%. The only required questions were those appearing under the section on Personal Information; students were free to skip all other questions. Percentages reported below are of the total percentage of students respondents (% of n=374). Items of particular interest appear in boldface.

Personal Technology:

- 90.4% of students reported regularly using a laptop computer (down 0.8% from last year), 59.4% of students reported regularly using a desktop computer (down 8.3%), and **12.0% of students reported using a Netbook/Subnotebook regularly** (up 8.2% from last year).

- 69.3% of student respondents reported using a laptop regularly while on campus (on-campus: 3.7%, both on-campus and off-campus: 65.5%), which is an increase of 2.7% and equal to the increase in usage the previous year. 8.3% of students reported using their Netbook/Subnotebooks on campus, up 8.0% from last year.

- Operating System daily/weekly usage (% change) – note: students may select more than one response:
  - Windows XP: 57.5% (-3.6%)
  - Windows Vista: 47.9% (+2.2%)
  - Windows 7: 22.7% (new)
  - Mac OS 10.4 (Tiger): 10.2% (-4.7%)
  - Mac OS 10.5 (Leopard): 14.2% (-5.0%)
  - Mac OS 10.6 (Snow Leopard): 12.6% (new)
  - Linux: 12.0% (+4.5%)

- 13.9% of students were required to use Clickers in the fall semester (9.9% for one class only), and 45.7% of students reported being required to use a clicker in at least one class during their time so far at the UA. 23.0% have been required to purchase 1 clicker, 12.8% have been required to purchase 2 clickers, 6.7% report having purchased 3 clickers, and 3.2% reported have to purchase 4 or more clickers. **14.4% of students agreed or strongly agreed that the use of clickers enhanced their classroom experience; 13.4% were neutral, and 19.5% disagreed or strongly disagreed that clickers enhanced their classroom experience.**

- 93.9% of students reported having access to high-speed internet access at their place of residence (DSL or Cable: 75.7%, WiFi: 10.2%, High-speed Ethernet: 8.0%)

- iPhone/Smart phone/PDA usage grew by 7.7% to being used by 31.3% of all students, while cellular phone usage (with text messaging capability) dropped 5.5%to 77.0% of students.

- **86.6% of the students surveyed report maintaining a social networking presence at Facebook (a 13.3% increase),** while MySpace usage decreased 13.0% to 23.3% overall. Other Social Networking adoption rates included **16.0% at Twitter, 13.6% at Linked-In, and 3.5% Other.**

- Students report on a weekly basis that:
  - 64.4% watch videos on YouTube weekly (daily: 22.2%, weekly: 42.2%), up 6.2%.
o 55.6% listen to on-line music weekly (daily: 25.1%, weekly: 30.5%), down 2.6%.
o 20.1% listen or watch podcasts weekly (daily: 6.4%, weekly: 13.6%), up 1.9%.
o 15.8% follow RSS feeds (daily: 9.6%, weekly: 6.1%), new data.
o 13.1% participate in on-line games weekly (daily: 6.4%, weekly: 6.7%), up 0.3%.
o 6.1% maintain a blog weekly (daily: 1.9%, weekly: 4.3%), down 1.6%.
o 1.3% visit SecondLife weekly (daily: 0.8%, weekly: 0.5%), down 2.3%.

- 95.5% of students reported that Email or Listservs are their preferred method of communication; the second most common method was via UA Student Link, which was chosen by 41.7% of the students. 31.6% would be interested in being contacted through a text messaging communication system, if it was an available option, and 28.6% would like information posted to a UA website (+1.1%). The interest in receiving communication through announcements in the AZ Daily Wildcat dropped from 22.8% to 17.9% (-4.9%).

- 93.0% of students report using Microsoft Office regularly (up 0.4%), 31.8% report using Google Docs (up 9.6%), and OpenOffice is used by 17.6% regularly (up 5.8%).

**UA Technology Resources:**

- **71.1% of students report using the UA Wireless network on a weekly basis** (daily: 53.5%, weekly: 17.6%), which is an increase of 4.5% since last year (and consistent with the 4.2% increase the previous year; 6.7% of students reported never using the UAWiFi network (-5.9%).

- Students report that:
  - **29.4% use the Library Info Commons computers weekly** (daily: 5.1%, weekly: 24.3%), which is down 8.5%, though monthly usage(52.1%) is only down slightly (-2.4%).
  - 26.2% have used the UA-CBT Online Tutorials at least once, down 11.1%. Students reporting never having used the UA-CBT Online Tutorials rose 11.6% to 72.7%.
  - **30.7% use Program/Dept/College labs or Resources weekly** (daily: 11.8%, weekly: 19.0%), up 1.2%.
  - **18.2% use Open Access computers labs weekly** (daily: 3.5%, weekly: 14.7%), down 4.0%.

- 29.4% of students report meeting in a computer classroom at least once a month in one or more classes this semester (down 12.3% from last year).

- 16.8% of students report being enrolled in at least one class during the fall semester that required them to meet online (down 8.8% from the previous year).

- 11.0% of students reported being enrolled in at least one completely online class during the fall semester (down 1.7% from the previous year).

**UA IT Support Services:**

- **24.9% of students reported calling the 24/7 IT Support Center at least once (+12.9%).**
- **24.1% of students reported using the Info Commons Help Desk at least once (+1.0%).**
- **23.8% of students reported using their Dept/Program/College IT Support at least once (+4.4%).**
- **21.7% of students reported making a visit to the 24/7 IT Support Center at least once (+11.7%).**
- **10.2% of students reported using the 24/7 web-based Chat/Remote Assistance at least once (+5.9%).**

**UA Licensed Software:**
- 40.4% of students reported being unaware of the UA Site License website.

Student Technology Priorities:

- Students priorities:
  - 86.1% Site-licensed software for students to use for free (Matlab, MS Office, Adobe SW, etc.)
    (highest: 55.1%, middle: 31.0%)
  - 83.2% Open-access Computer Labs (highest: 42.5%, middle: 40.6%)
  - 84.0% Classroom Technology/Presentation Equip. (highest: 38.0%, middle: 46.0%)
  - 69.3% Dept or Program-specific Computer Labs (highest: 25.4%, middle: 43.9%)
  - 58.3% IT Support personnel to assist students (highest: 14.2%, middle: 44.1%)
  - 57.0% Online Tools for Learning Research Skills (highest: 22.7%, middle: 34.2%)
  - 54.5% Additional Computer Lab/Classrooms for instruction (highest: 12.0%, middle: 42.5%)
  - 53.5% Student loan-type program to finance student computer purchases (highest: 22.7%, middle: 30.7%)
  - 41.7% More loaner laptops available for check-out (highest: 8.8%, middle: 32.9%)
  - 39.6% More Library Electronic Books and Journals (highest: 7.2%, middle: 32.4%)

Personal Information:

- What is your current classification? (n = 374)
  - Undergraduate 57.8%
  - Graduate 38.8%
  - Non-degree Seeking Undergraduate 0.8%
  - Non-degree Seeking Graduate: 1.6%

- What College or School are you currently majoring in? (n=374)
  - Science 19.3%
  - Social & Behavioral Sciences 14.2%
  - Engineering 10.2%
  - Medicine 9.1%
  - Agriculture and Life Sciences 8.6%
  - Eller College of Management 7.2%
  - Education 5.3%
  - Humanities 5.9%
  - Fine Arts 4.3%
  - Graduate College 2.9%
  - Nursing 1.6%
  - Pharmacy 1.6%
  - Optical Sciences 1.6%
  - Information Resources & Library Sciences 1.6%
  - University College 1.3%
  - Mel & Enid Zuckerman College of Public Health 1.1%
  - Law 1.1%
  - UA South 0.5%
  - Honors College 0.5%
  - Architecture & Landscape Architecture 0.3%

- What year standing are you in your program? (n=374)
  - Undergraduate-Freshman 0.5%
  - Undergraduate-Sophomore 4.5%
  - Undergraduate-Junior 18.7%
- Undergraduate-Senior 25.7%
- Undergraduate-5th year or more 7.2%
- Graduate-1st year 15.0%
- Graduate-2nd year 4.8%
- Graduate-3rd year 4.0%
- Graduate-4th year 6.1%
- Graduate-5th year or more 9.4%
- Other 2.1%

- What year do you anticipate graduating? (n=374)
  - 2009 (Dec.) 0.3%
  - 2010 7.5%
  - 2011 36.6%
  - 2012 34.0%
  - 2013 11.5%
  - 2014 or later 7.0%

- How close to campus do you currently live? (n=374)
  - On-campus 4.8%
  - Less than 1 mile away 26.5%
  - More than 1 mile away 67.1%

- In what type of dwelling do you currently reside? (n=374)
  - House/Condo/Townhome 62.3%
  - Apartment Complex (more than 8 units) 24.3%
  - Apartment Building (8 units or less) 7.8%
  - UA Residence Housing 4.5%