This self-administered online survey was conducted between 12/4/07 @ 12:01 am to 12/10/07 @11:59 pm, which began during the last week of classes and ended during finals week. It was sent via email by the Office of the Registrar to a simple random sample of 5000 students reflective of the overall student population using their University of Arizona email accounts. The total number of student response was 590, giving a response rate of 11.8%. The only required questions were those appearing under the section on Personal Information; students were free to skip all other questions. Percentages reported below are of the total percentage of students respondents (% of n=590). Items of particular interest appear in boldface.

**Personal Technology:**

- 89.2% of students reported regularly using a laptop computer, while 60.8% of students regularly use a desktop computer.
- 63.9% of student respondents reported using a laptop regularly while on campus (On-campus: 14.6%, Both on-campus and Off-campus: 49.3%)
- 92.9% of students reported having access to high-speed internet access at their place of residence (DSL or Cable: 57.3%, WiFi: 25.6%, High-speed Ethernet: 10.0%)
- Over 70% of the students surveyed report maintaining a social networking website (Facebook: 71.2%, MySpace: 51.7% of students).
- Students report that:
  - 52.9% listen to on-line music weekly (daily: 30.3%, weekly: 22.5%)
  - 13.6% listen or watch podcasts weekly (daily: 4.7%, weekly: 8.8%)
  - 58.1% watch videos on YouTube weekly (daily: 17.6%, weekly: 40.5%)
- 96.1% of students reported that Email or Listservs are their preferred method of communication; the second most common method was via UA Student Link, which was chosen by 44.9% of the students. 31.5% would be interested in being contacted through a text messaging communication system, if it was an available option.

**UA Technology Resources:**

- 62.4% of students report using the UA Wireless network on a weekly basis (daily: 44.9%, weekly: 17.5%). 85.4% of students reported that they had used the UA Wireless network at least once (never: 14.6%)
- Students report that:
  - 35.3% use the Library Info Commons computers weekly (daily: 10.8%, weekly: 24.4%)
  - 24.4% use Open Access computers labs weekly (daily: 7.3%, weekly: 17.1%)
  - 22.7% use Program/Dept/College labs or Resources weekly (daily: 10.7%, weekly: 12.0%)
  - 26.9% have checked out University-owned equipment at least once (never: 72.4%)
  - 22.7% have used the UA-CBT Online Tutorials at least once (never: 76.1%)
- 41.9% of students report meeting in a computer classroom at least once a month in one or more classes this semester.
UA IT Support Services:

- 33.7% of students reported using OSCR Underground/One-on-one Technical Support/OSCR labs during the past year.

UA Licensed Software:

- 51.5% of students reported being unaware of the UA Site License website

Student Technology Priorities:

- Students priorities:
  - 88.1% Open-access Computer Labs (highest: 48.3%, middle: 41.7%)
  - 86.4% Classroom Technology/Presentation Equip. (highest: 36.4%, middle: 51.1%)
  - 74.1% More Library Electronic Books and Journals (highest: 35.8%, middle: 39.1%)
  - 72.4% Further develop UA Student Link (highest: 29.3%, middle: 44.3%)
  - 71.5% Dept or Program-specific Computer Labs (highest: 21.4%, middle: 52.1%)
  - 71.5% 24-Hour Help Desk Availability (highest: 31.3%, middle: 39.1%)
  - 65.4% Online Tools for Learning Research Skills (highest: 26.4%, middle: 40.2%)
  - 62.2% Additional Computer Lab/Classrooms for instruction (highest: 14.7%, middle: 48.7%)
  - 53.6% Internet-accessible computer file storage space (highest: 17.4%, middle: 37.6%)
  - 53.6% Computer file storage space (highest: 17.4%, middle: 37.6%)
  - 46.8% Additional equipment for checkout (highest: 10.3%, middle: 37.7%)

Personal Information:

- What is your current classification? (n = 590)
  - Undergraduate 77.1%
  - Graduate 20.7%
  - Non-degree Seeking Undergraduate 1.2%
  - Non-degree Seeking Graduate: 1.0%

- What College or School are you currently majoring in? (n=590)
  - Social & Behavioral Sciences 15.8%
  - Eller College of Management 14.2%
  - Engineering 11.4%
  - Science 11.4%
  - University College 10.3%
  - Agriculture and Life Sciences 5.8%
  - Education 5.8%
  - Humanities 4.7%
  - Medicine 4.4%
  - Fine Arts 4.2%
  - Graduate College 2.0%
  - Nursing 2.0%
  - Pharmacy 1.7%
  - Law 1.5%
  - Architecture & Landscape Architecture 1.4%
  - Mel & Enid Zuckerman College of Public Health 1.0%
- What year standing are you in your program? (n=590)
  - Undergraduate-Freshman 30.7%
  - Undergraduate-Sophomore 18.0%
  - Undergraduate-Junior 11.5%
  - Undergraduate-Senior 13.9%
  - Undergraduate-5th year or more 3.2%
  - Graduate-1st year 7.6%
  - Graduate-2nd year 5.8%
  - Graduate-3rd year 3.6%
  - Graduate-4th year 1.4%
  - Graduate-5th year or more 3.2%
  - Other 1.2%

- What year do you anticipate graduating? (n=590)
  - 2007 (Dec.) 2.8%
  - 2008 21.4%
  - 2009 17.8%
  - 2010 20.4%
  - 2011 32.8%
  - 2012 or later 4.8%

- How close to campus do you currently live? (n=590)
  - On-campus 28.0%
  - Less than 1 mile away 19.5%
  - More than 1 mile away 52.5%

- In what type of dwelling do you currently reside? (n=590)
  - House/Condo/Townhome 42.9%
  - UA Residence Housing 28.0%
  - Apartment Complex (more than 8 units) 23.1%
  - Apartment Building (8 units or less) 6.1%

**Introductory Text appearing at the beginning of the Survey:**

This survey has been developed by the Information Technology Student Advisory Board (ITSAB) to better understand the computing needs of students at the University of Arizona.

Please answer the questions as truthfully as you can, based on your experience while attending the University. The questions preceded by a (+) require a response.

While the use of your NetID (via WebAuth) is required to access the survey, no personally identifiable information will be collected or saved with the results. The use of WebAuth will help ensure that only selected students can take this survey, and that each participant can only submit their responses once.